

Tasmanian's water and sewerage reform FACT SHEET Trade Waste

From 1 July 2009, Tasmanian homes and businesses in reticulated areas will be serviced by one of the three new local council owned corporations, Cradle Mountain Water, Ben Lomond Water or Southern Water.

Water and sewerage services are currently provided by Tasmania's 29 local councils together with bulk water authorities. From 1 July, the provision of water and sewerage services is moving to the three regional water corporations.

Who will now manage the discharge of my trade waste to the sewerage system?

- From 1 July, responsibility for the management of trade waste will transfer from local councils to the three new regional water corporations.

Is a new consent form required in order to discharge trade waste?

- From 1 July, there will be a new form for trade waste customers to apply for Consent to Discharge. The form will be available on the individual regional corporation's websites which you can access via www.mywatertas.com.au.

Where can I find out about trade waste charges and tariffs?

- Information outlining the charges and tariffs with regards to the acceptance and management of trade waste by the new regional corporations will be available on the individual regional corporation's websites which you can access via www.mywatertas.com.au.

Should I speak to a trade waste expert?

- If you are changing the strength or volume of trade waste generated, starting a new business, building or installing new infrastructure, it is a good idea

to speak to a trade waste expert within your regional water corporation to ensure a smooth transition.

Who do I call after hours about blockages or emergencies?

- Until 1 July, it is business as usual so people will need to phone their local council.
- From 1 July, contact your new regional water corporation for faults or emergencies relating to its water and sewerage systems. Phone 13MYWATER (13 6992)

Who do I call for trade waste enquiries?

- For trade waste enquiries, contact your regional water corporation on 13MYWATER (13 6992).

For more information:

For more information about the new regional water corporations, people can phone 13MYWATER (13 6992) or visit www.mywatertas.com.au.