



## Media Release

**Date:** 15 February 2010  
**Re:** Queenstown Water Supply

---

Cradle Mountain Water is confident that there is an adequate water supply for Queenstown, despite an incident on the weekend where some residents were without water for a brief period of time.

"On Saturday, an 8 inch main near Hurst Street, South Queenstown blew and while it was being repaired, some residents were either without water or experienced low pressure," CEO Andrew Kneebone said.

"We received seven calls over the weekend and all were dealt with as promptly as we could. The resultant impact of this incident on storages meant that some residents would continue to experience low pressure until the supply recovered."

"It is unfortunate that residents were inconvenienced by the weekend's events. Access to treated water is something that every person has a right to and something that Cradle Mountain Water is working very hard to achieve. We certainly do not condone the "pray for rain" statement that was printed in the Advocate, as we take our service delivery to all our customers very seriously."

"Queenstown's water storages are currently serviced by a number of small reservoirs. This situation has not changed for a number of years, however, Cradle Mountain Water is now in the process of completing a \$2.4m investment in a new water treatment plant. This project was commenced by West Coast Council prior to Cradle Mountain Water becoming operational."

"The construction of the new plant is progressing, and once operational, this will go a long way to overcoming these situations in the future."

"I would like to reiterate that there is no water crisis. The issue over the weekend was due to a single water main break, which unfortunately can happen from time to time. The current situation is that the South Queenstown Dam is currently half full and the Cutten Street Dam is a third full, plus there are approximately 1 Mega litres in the Bowes Street Reservoir. In addition, Conglomerate Dam is full and works are being undertaken to ensure that this supply can be utilized if required, so there is certainly water in the area," Mr Kneebone said. "In saying that, I would encourage all residents to be mindful of their water consumption and to always use water responsibly."

**ENDS**

