

Tasmania's water and sewerage reform FACT SHEET

When do I call my water corporation?

From 1 July, Tasmanian homes and businesses in reticulated areas will be serviced by one of the state's new water corporations, Cradle Mountain Water, Ben Lomond Water or Southern Water.

Water and sewerage services are currently provided by Tasmania's 29 local councils together with bulk water authorities. From 1 July, the provision of water and sewerage services is moving to Tasmania's new three regional water corporations.

Who do I call *before* 1 July?

	Local Council	Plumber
Rates invoice payment enquiry	✓	
Water account enquiry (metered areas)	✓	
Building applications enquiry	✓	
Dirty water	✓	
Problem with the water meter/stop tap	✓	
To locate private sewer and stormwater installations	✓	
After hours sewer and stormwater blockages or emergencies	✓	
Stormwater	✓	
Toilet blockage		✓

Who do I call *after* 1 July?

Regional Water Corporation (13 6992)	
Water corporation enquiry	✓
Water Corporation account payment enquiry	✓
Building applications enquiry if Certificate for Certifiable Work (Building) is required for water / sewerage matters	✓
Plumbing applications enquiry if Certificate for Certifiable Work (Building) is required for water / sewerage matters	✓
Dirty water	✓
Problem with the water meter/stop tap	✓
Water corporation water and sewer mains locations	✓
After hours blockages or emergencies	✓
Stormwater	<input type="checkbox"/> (council)
Toilet blockage	<input type="checkbox"/> (plumber)

For more information:

For more information about the new regional water corporations, please phone 13MYWATER (13 6992) or visit www.mywatertas.com.au.