



Media Release
Wednesday 3 June 2009

Water Corporations establish hotline for Tasmania's water reform

Tasmanians wanting to find out more about Tasmania's water and sewerage reform can now phone 13MYWATER (13 6992) to have their questions answered.

From 1 July, three new regional water corporations, Cradle Mountain Water, Ben Lomond Water and Southern Water, will begin the operation and management of the State's water and sewerage infrastructure.

Cradle Mountain Water CEO, Mike Paine, said that although information about the corporations, our water and sewerage customer's accounts and emergency contact details will be sent out to homes and businesses over the coming weeks, 13MYWATER (13 6992) is available for anyone who has pressing questions.

Mr Paine said that the role of the regional corporations is to source, treat and supply clean and safe drinking water to customers on town water.

"We will also manage the safe removal and treatment of wastewater from homes and businesses," Mr Paine said.

"Cradle Mountain Water will be responsible for over 1,100 kms of water mains covering an area of 22,506 km² and will supply around 20,000 ML of water per year to the north west Tasmanian community.

"From 1 July, all enquiries such as billing, connections, developments and the reporting of faults and services need to be directed to the regional corporations on the 13MYWATER phone number.

"But in the meantime, it is business as usual for customers of reticulated water and sewerage services and any problems should be directed to their local council."

For more information about the three regional water corporations, people can visit www.mywatertas.com.au or phone 13MYWATER (13 6992).

ENDS

For more information: Tiziana Botti, 0409 421 080