

Media Release

Date: 13 August 2010
Re: Customer Information Sessions

Cradle Mountain Water accounts are due to be issued within the next few weeks, and as such, the Corporation is holding a number of community information sessions to discuss account queries.

“Our accounts for 2010/2011 water and sewerage service charges will be sent out towards the end of the month so we thought it would be timely to make ourselves available to members of the community in case they have any questions,” CEO Andrew Kneebone said.

“We have scheduled a number of customer drop-in sessions throughout the region, where customers can drop by and have a chat with our customer service representatives. Our representatives will be able to answer questions in relation to the accounts, concessions, the State Government’s 5% rebate, payment options, as well general questions around water and sewerage services,” Mr Kneebone said.

“These are informal sessions, however if a need to hold more formal community forums is recognised, then we will certainly make that happen,” he said

“This need has already been identified for the communities of Sheffield and Railton. As such, I will be presenting information specific to issues affecting these areas, via two community forums on the 26th and 27th August.”

“If people are unable to attend any of the information sessions, but would like to discuss their account, they are encouraged to call 13MYWATER (13 6992) to speak with one of our Customer Service Representatives,” he said.

(more...)

Location	Date	Time	Venue
Queenstown	Monday 23 rd August	10am – 2pm	Customer Service Centre, 17 Orr Street, Queenstown
Rosebery	Monday 23 rd August	4pm – 6pm	Rosebery Memorial Hall, Agnes Street, Rosebery
Smithton	Tuesday 24 th August	10am – 2pm	Council Chambers, 33 Goldie Street, Smithton
Stanley	Tuesday 24 th August	3pm – 4pm	Visitor Information Centre, 45 Main Road, Stanley
Latrobe	Wednesday 25 th August	11am – 2pm	Latrobe Council, 170 Gilbert Street, Latrobe
Ulverstone	Thursday 26 th August	11am – 2pm	Montgomery Room, Woolworths Carpark, Ulverstone
Burnie	Saturday 28 th August	10am – 1pm	Centro Shopping Plaza, Wilson Street, Burnie
Devonport	Saturday 28 th August	10am – 1pm	Rooke Street Mall, Devonport
Wynyard	Monday 30 th August	11am – 1pm	Railway Institute Hall, Station Street, Wynyard
Waratah	Monday 30 th August	3.30pm – 5pm	Waratah Council Meeting Room, Smith Street, Waratah
<i>Community forums have also been scheduled for Sheffield and Railton on the following dates</i>			
Sheffield	Thursday 26 th August	7pm – 8.30pm	Senior Citizens Club, 77 Main Street, Sheffield
Railton	Friday 27 th August	1pm – 2.30pm	Kings Hall, Railton

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